

Thinking big can help keep your tax controversy small.

Today's global connectivity means it is easier for companies to be faced with multi-dimensional, multi-country tax controversy. How can you manage the risk?



Contact us for more information

Share on Twitter

Share on LinkedIn

Issue 30, January 2021

Why companies should build the tax controversy department of the future, today

Tax administrations continue to evolve and refine their approaches to taxpayer audits. Revenue authorities are focusing more closely on cross-border transactions and acting multilaterally. They are employing forensic auditing techniques, requiring higher levels of detail and applying whole-of-group scrutiny. In this environment, old controversy management processes may no longer be fit for purpose.

To keep ahead, companies must update their approach to tax controversy management. Companies should develop their tax controversy department of the future — taking leading practices from around the world and condensing them into a single framework. That framework includes three key solutions — risk assessment, risk management and audit management — and is supported by leading practices around a company's operating model, internal and external relationships, and technology. By moving in this direction, companies can better manage their tax controversy, transfer pricing, direct and indirect tax obligations, and actively prepare for a post-COVID-19 enforcement environment.

Read more in the article [Why multinationals need a tax controversy function fit for the future.](#)

Related articles:

- ▶ [Issue 29: What's next for tax policy and controversy in Asia-Pacific?](#)
- ▶ [Issue 28: Managing your VAT obligations with EY's VAT in Control](#)
- ▶ [Issue 27: Managing transfer pricing risk in a rapidly changing environment](#)
- ▶ [Tax controversy is a global issue — is your company ready?](#)

Contact us for more information

Luis Coronado
Global Tax Controversy and
Transfer Pricing Leader
luis.coronado@sg.ey.com

Gijsbert Bulk
Global Indirect Tax Leader
gijsbert.bulk@nl.ey.com

Jeff Michalak
Global International Tax and
Transaction Services Leader
jeffrey.michalak@ey.com

Register for EY Tax News Update: Global Edition

EY's Tax News Update: Global Edition is a free, personalized email subscription service that allows you to receive EY Global Tax Alerts, newsletters, events, and thought leadership published across all areas of tax. Access more information about the tool and registration [here](#).

This material has been prepared for general informational purposes only and is not intended to be relied upon as accounting, tax or other professional advice. Please refer to your advisors for specific advice.

EY | Building a better working world

EY exists to build a better working world, helping to create long-term value for clients, people and society and build trust in the capital markets.

Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate.

Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. Information about how EY collects and uses personal data and a description of the rights individuals have under data protection legislation are available via ey.com/privacy. EY member firms do not practice law where prohibited by local laws. For more information about our organization, please visit ey.com.

© 2021 EYGM Limited.
All Rights Reserved.

010282-18Gbl, 000289-21Gbl.
ED None

This material has been prepared for general informational purposes only and is not intended to be relied upon as accounting, tax, legal or other professional advice. Please refer to your advisors for specific advice.