

# Mobility: Immigration alert

March 2024

## Indonesia

### New online visa application portal and revised visa classification codes

#### Executive summary

The Indonesian government recently introduced a new online visa application portal and revised classification codes for several types of visas (including Visit Visas and Limited Stay Visas). These changes are in line with regulations issued in late 2023 by the Minister of Law and Human Rights.

#### Key developments

Employers that already have an account on the current online application portal must register on the [new portal](#) and upload a photo of the authorized company representative. Their accounts will be activated in approximately three business days after completing the registration process. Employers can then begin filing visa applications via the new portal on behalf of employees and business visitors.

The new portal uses revised classification codes for several types of visas (e.g., previously, individuals visiting Indonesia to attend business meetings were required to use the code B211A. Effective 9 January 2024, these individuals must use the code C2). Companies must identify the appropriate code based on the activities that applicants seek to conduct in Indonesia and use this code when filing visa applications on the new portal.

#### Impact on employers

Companies may register on the new portal and consult the full list of revised visa classification codes to ensure compliance.

#### Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.

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EYG no. 002322-24Gbl

2101-3682263  
ED None

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